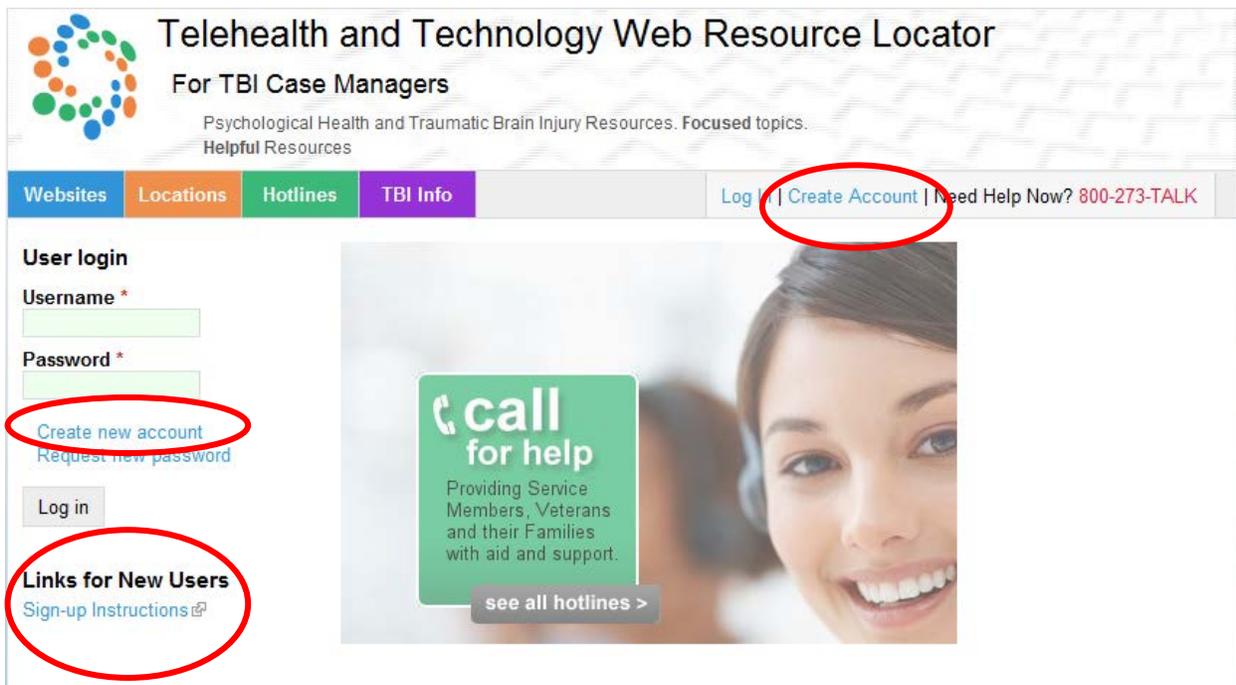


Instructions for TTWRL:

Access to the Telehealth and Technology Web Resource Locator for TBI Case Managers (TTWRL) requires an approved user account profile.

Account creation:

1. To create a profile, go to <https://ttwrl.dcoe.mil/user/register>, or click on either of the circled links in the picture below from the [TTWRL home page](#). There is also a new “Links for New Users” feature that has detailed instructions for signing up and use of the website.



2. Create a username and supply the required information (indicated with a red asterisk - *).
3. Submit your account with the “Create new account” button at the bottom of the page.
4. You will receive an email confirming that your request has been submitted. Once your account has been approved, you will receive a different email containing a link for a one-time login. After clicking this link, you will be prompted to set your password.

If you don't receive the approved account e-mail within 2 business days, please contact us using the form at <https://ttwrl.dcoe.mil/contact>.

Accessing the Resources:

Resources can be accessed in several ways: (see diagram below)

1. Click on one of the four tabs at the top: “Websites”, “Locations”, “Hotlines”, or “TBI Info”. This will bring up a list of resources associated with these categories.

2. Enter a word or words in the search box at the top right hand side of the page, such as “counseling” or “TBI”. This will bring up a list of available facilities with counseling services or TBI related information. Services may be web-based or actual facilities.
3. Enter a Zip Code, address or word or two from the facility name in the “Find Resources Near You” box. A map will pop up and show small numbered balloons that designate the locations of various TBI resources within a 30 mile radius. Click on any balloon to get more information. The information will also appear as a list below ranked by distance. You can scroll down the list and click the links in each selection for more information about a given resource.
4. Click on one of the treatment headings in the left hand column for a list of resources related to that specific treatment.
5. OCONUS resources:
 - a. type the name of the facility in the word search box
 - or
 - b. type the country name in the location box.

The screenshot shows the 'Telehealth and Technology Web Resource Locator' website. At the top, there is a search bar and a 'Search' button, both circled in red with a callout box labeled '2,5a'. Below the search bar is a navigation menu with four tabs: 'Websites', 'Locations', 'Hotlines', and 'TBI Info'. A red callout box labeled '1' points to this menu. Below the navigation menu is a 'Refine Your Search:' section with a 'Map | List' toggle. Under 'Get help at:', there is a list of treatment categories. A red callout box labeled '4' points to this list. In the center, there is a 'Find Resources Near You' section with a text input field containing '21144' and a 'search' button, both enclosed in a red callout box labeled '3, 5b'. Below this is a map of the Baltimore area with several red location markers. At the bottom, the text reads 'TBI Resources will appear before other locations in the following list, and are sorted by approximate distance from the entered address.' Below this text are pagination controls (1, 2, >, >>) and the first result, 'Glen Burnie VA Outpatient Clinic', with a 'Distance:' label below it.

Suggesting a Resource and Changes to Existing Resources:

1. To suggest a new resource, or report changes to existing ones, click on “Suggest Resource” at the top right hand side of the page.
2. Your email client will open a new message for you with the T2WRL POC email address.
3. In the body of the email, please include the following:
 - Name, address and main phone number of the facility, resource or organization
 - A brief description of the TBI or Psychological Health resources offered
 - Indicate whether or not it is a military, Department of Veterans Affairs (VA) or civilian facility
 - Website if available
 - If civilian, please indicate if contracted with TRICARE
 - Your name, phone and email address or the point of contact should we have any questions
4. All suggested resources are subject to verification and vetting by Defense and Veterans Brain Injury Center and Army MRMC.

If you have additional questions, please use the [“Contact Us”](#) form linked at the bottom of the web-page.